

WE HOPE YOU ENJOY YOUR PURCHASE.

However, if for any reason you are not satisfied with your purchase, please return within 30 days of receipt for your choice of an exchange or refund.

1. Complete EXCHANGE OR REFUND (check the appropriate box) section
2. Indicate a *Return Reason Code*.
3. Copy of the sales receipt of item purchased is required. Circle the item(s) that you are returning.
4. Record the Name and Address (on the sales receipt) where we should send the check or exchange, if different from original order.
5. Pack and seal your return securely, in the original package if possible, and include this Return Form.
Packages must be returned prepaid. Please ship via US Postal Service – we do not accept C.O.D. 's.
6. We will refund your shipping charges if the item is defective or the wrong item was shipped.
7. We will pay the costs for shipping the exchange order to you.
8. Send returns to: **ABC Stores Hawaii**

Customer Service Center. 766 Pohukaina St. Honolulu, HI 96813

Return Reason Codes

- | | |
|---------------------------------|------------------------|
| 11 Does Not Fit | 21 Item is defective |
| 12 Color - unsatisfactory | 22 Received wrong item |
| 13 Construction- unsatisfactory | |
| 14 Did not like | |
| 15 Other_____ | |

EXCHANGE

Return Reason Code: _____ Comments: _____

Exchange for:

Item Description	Item No.	Color 1 st choice	Color 2 nd choice	Size	Qty	Unit Price	Total Price
_____	_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____	_____

Total for New Items: _____
 Shipping is FREE: no charge
 Less Credit of Returns: _____
 Total: _____*

*Complete this section:

Method of Payment – if different from your original order.

- Check or Money Order made payable to: ABC Stores Hawaii.
 VISA MasterCard American Express JCB Novus/Discover Diners/Carte Blanche

Account Number _____ Expires _____ Signature _____

REFUND

Reason Code	Item No.	Item Description	Qty	Unit Price	Total Price
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

Total Refund _____

Refunds will be issued in the original form of payment.

